

WIN BIG!

Membership Mondays

in May!

WHEN

Every Monday in May
11am – 4pm

FOOD & GIVEAWAYS

MFCU has dedicated every Monday in May, TO YOU, our Members! Light refreshments and giveaways are just a few of the ways we'd like to show our appreciation for your continued business with us all year long.

FEATURING · Nachos · Notepad/Pen · Strawberry Shortcake · Flash Light · Mini Meatball Subs · Sticky Notes · Root Beer Floats · Shopping Tote ·

HOW YOU CAN WIN BIG!

Earn up to TEN RAFFLE TICKET ENTRIES into our prize drawing, when you complete both the MFCU Trivia Scavenger Hunt and our Membership Survey.

RAFFLE PRIZES

SIX FLAGS DISCOVERY KINGDOM

This year's GRAND PRIZE is a Family 4 Pack of Six Flags / Discovery Kingdom tickets!

PAPAPAVLO'S

\$50 Gift Certificates to Papapavlo's Bistro & Bar

AND MORE

Various Prizes will be raffled off for those members who earn raffle tickets by participating in our MFCU Trivia Scavenger Hunt and our Member Survey



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MFCU's Trivia Scavenger Hunt

Welcome to Mokelumne FCU's Member Appreciation Month

Take our Scavenger Hunt challenge for more chances to win the Grand Prize! Each correct answer is worth 1 raffle ticket. The more questions you answer; the greater the chances of winning!

Questionnaire must be turned in by May 31st to qualify for Friday June 2nd 2017 3:00 pm drawing.

Search for your answers:

- On our website at www.mokelumnefcu.com
- In our Quarterly Newsletter
- In the lobby of one of our two convenient locations

Trivia Questions

1. Name one Co-Op ATM in Lodi or Stockton (other than MFCU's) that gives free access to your MFCU account ?

2. In April's Newsletter what was the service offered that encouraged you to go after your dream?

3. What is one of the ways that MFCU provides you access to your account after business hours?

4. (T/F) MFCU members have the ability to apply for loans online.

5. MFCU offers Home Equity Loans. Name two areas of recent advertisement that you may have seen.



Your feedback helps us to evaluate policies, procedures, training and add new or improve product consideration. Our ongoing surveys give you an opportunity to share your thoughts, and gives us an opportunity to identify ways to improve, and take action to make your Mokelumne Federal Credit Union experience the best it can be.

How satisfied are you with 24/7 MyBanking Account access (ATM, On-line Banking, Phone Automated Teller, Mobile Banking)?

- Extremely Satisfied
- Very Satisfied
- Neutral – No Comment
- Very Dissatisfied
- Extremely Dissatisfied
- I do not use

How often do you visit the area branch office?

- Weekly
- Bi-weekly/Semi Monthly
- Monthly
- Less frequently

When a visit to the area branch is needed, how would you rate Mokelumne FCU hours of operations?

- Meets my needs
- Slightly difficult but manageable
- Extremely difficult

Do you currently or have you in the past financed an auto loan with Mokelumne Federal Credit Union?

- Yes
- No

If your current auto is financed with another lender, why was Mokelumne Federal Credit Union not considered?

- Loan rate not competitive
- Location convenience
- Poor service on existing/previous loans
- Loan denied
- Loan terms not desirable
- Did not think about it
- Staff is unprofessional

Please select all that apply to your level of agreement.

- When in need of a specific financial product or service, I look to MFCU first
- MFCU offers a wide array of products that compliment my lifestyle
- Employees of MFCU are knowledgeable, friendly and professional
- At MFCU I feel more than just a member
- I encourage my friends & family to join MFCU
- Staff often suggest new or existing products that may benefit my financial needs
- I would never recommend this credit union

Over all how satisfied are you with Mokelumne Federal Credit Union?

- Extremely Satisfied
- Very Satisfied
- Neutral – No Comment
- Very Dissatisfied
- Extremely Dissatisfied

OFFICE USE ONLY
Account # _____
Tickets issued/ TLR # _____